

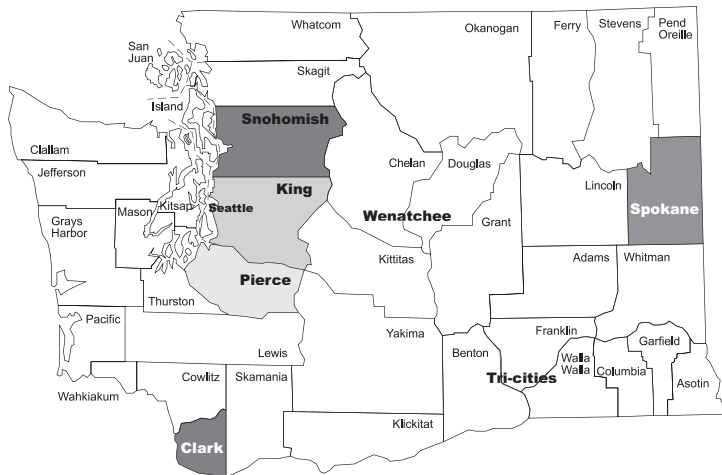


Washington State Department of Transportation

2004 Survey Results

In addition to email sent to us via the web, WSDOT conducts scientifically valid research to learn about public perceptions relating to transportation issues.

WSDOT has completed two surveys within the past year. The first survey, conducted in May 2004, interviewed 500 people in three counties of the Central Puget Sound area.



A second survey, completed in the October 2004, included 1027 people across the state. Both were random digit dialing telephone surveys.

Read on for a sampling of our findings.

WSDOT projects rate high

People across the state support projects in their local areas, indicating an awareness of the problems WSDOT is trying to solve. Several projects were tested, and a handful are shown below:

Snohomish County

Add lanes to SR 9..... 73%

King County

Replace the Alaskan Way Viaduct..... 71%

Pierce County

Extend SR 167 76%

Clark County

Improve or replace I-5 Columbia River Bridge 77%

Spokane County

Complete North-South Freeway 78%

Wenatchee

Improve or widen I-90 at the Pass..... 60%

Tri-Cities

Improve or widen I-90 at the Pass..... 66%

WSDOT has positive ratings across the state

Puget Sound	Olympic Peninsula	Clark County
King County Metro (76)	Washington State Patrol (87)	Washington State Patrol (86)
WSDOT (70)	Washington State Ferries (81)	WSDOT (77)
Community Transit (67)	WSDOT (65)	C-Tran (75)
Sound Transit (65)	King County Metro (54)	Tri-Met (66)
Seattle Monorail (51)	Kitsap Transit (53)	ODOT (54)
Pierce Transit (51)		

Spokane County	Wenatchee Area	Tri-Cities
Washington State Patrol (86)	Washington State Patrol (93)	Washington State Patrol (84)
Spokane Public Works (70)	Link (78)	Ben Franklin Transit (71)
WSDOT (69)	WSDOT (76)	WSDOT (73)
Spokane Transit (57)	Chelan Public Works (68)	Pasco Public Works (58)
		Richland Public Works (51)
		Kennewick Public Works (46)

We wanted to know people's feelings about road conditions – what their “pain points” were.

Central Puget Sound		Statewide
49%	Other people's driving behaviors	28%
37%	Stop and go traffic	
35%	Traffic Congestion	46%
32%	Bottlenecks at on-off ramps	



We also asked about people's transit “pain points.”

Central Puget Sound		Statewide
22%	Lack of off-peak service	
20%	Lack of system coordination	
	Not enough routes/buses	16%
	Takes too long	14%

We wanted to know where transportation ranked among people's top concerns.

	Central Puget Sound	Statewide
War in Iraq/Security	34%	31%
Jobs/Economy	31%	44%
Healthcare/prescription drugs	13%	26%
Education	13%	12%
Transportation	12%	11%
Taxes	11%	7%

People support the projects WSDOT seeks to build, yet they don't want to provide new funds to do so.

Do you believe we can address transportation needs with existing revenues?

Central Puget Sound		Statewide
38%	Yes	43%
48%	No	38%
14%	Don't Know	19%

Possible sources for new transportation revenues

	Central Puget Sound	Statewide
Redistribute existing funds	N/A	61%
Tolls and User Fees	55%	47%
Flat rate car tab	50%	42%
Vehicle Excise Fees	45%	40%
Weight Fees	42%	42%
Gas Tax	31%	32%
Sales Tax	24%	27%

Funding priorities for new tax revenues

If new money became available, here is how people would like to see it spent:

Central Puget Sound		Statewide
33%	Maintain and repair existing infrastructure	35%
34%	Expand roadways to provide traffic relief and eliminate bottlenecks	41%
33%	Invest in mass transit alternatives	25%

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 Department of Transportation**